

# Pleasurecraft Claim form



## IMPORTANT NOTICES

All questions on this form must be clearly and fully answered, otherwise the processing of this claim may be delayed until the required information is supplied.

Where additional documents are requested, you must provide these for your claim to be considered.

If any question does not apply to the circumstances of your claim, please mark the response "not applicable". Questions marked with an asterisk \* are required to be answered.

Policy number

Claim number (if known)

## YOUR DETAILS (THE INSURED)

Name\*

Residential address\*

Postal address (if different)\*

Email address

Phone (home)\*

Phone (mobile)\*

## BOAT CLAIM DETAILS

Name of boat\*

Boat type\*

Date and time of incident (if known)\*

am pm

Where did the incident occur?\*

Name of person operating the boat at the time of the incident\*

If not the insured, please advise their relationship\*

Were any drugs or alcohol consumed by this person within 24 hours prior to the incident?\*

Yes No N/A

If yes, please advise when, what and what quantity

Owner's and Skipper's report/s on circumstances of loss/damage\*

If necessary continue on separate sheet and attach

**vero**

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veromarine@veromarine.co.nz | www.vero.co.nz/marine



## BOAT CLAIM DETAILS (cont.)

For what purpose was the boat being used at the time of the incident?\*      Pleasure      Racing      Commercial

If racing, has a protest been made?  
Please provide details

*Continue on separate sheet and attach if necessary*

| Speed at the time of the incident* |             | knots |          |     |   |
|------------------------------------|-------------|-------|----------|-----|---|
| Tide*                              |             | High  | Low      | Ebb | Other - please describe                 |
| Weather conditions                 | Visibility* |       | Good     |     | Fair      Very poor                     |
|                                    | Water*      |       | Calm     |     | Moderate      Rough                     |
|                                    | Wind*       |       | under 15 |     | 15 - 29      30 - 40      over 40 knots |

Was the boat on an approved mooring authorised for its use?\*      Yes      No      N/A

Please advise date when mooring was last inspected      By whom?

If the boat was not on an approved mooring authorised for its use, please supply details

Please give full details of the damage to the insured boat and/or items lost\*

Where can the boat be inspected?\*  
(location and contact details please)

Has an estimate for the cost of repairs been obtained?\*      Yes      No

If yes, what's the amount?      From whom?

What action, if any, has been taken to minimise loss, damage or liability?\*

Do you own all the damaged/lost property?\*      Yes      No

If not, please provide owner's name/s and contact details

## BOAT CLAIM DETAILS (cont.)

Do you have any other insurance which covers this loss?\* Yes No

If yes, please provide details of the insurance company and contact details

Have you made any boat insurance claims in the last 10 years?\* Yes No

If yes, please provide details

If there has been theft, burglary or malicious damage, have the NZ Police been notified?\* Yes No N/A

If not, please provide reason(s) why

If yes, which station did you report it to? Date reported

*Note: Please attach a copy of the Police Complaint Acknowledgement form*

If burglary or theft, please advise what security arrangements were in place at the time of the loss

*Note: for theft or burglary claims, please attach details of the items stolen including purchase price and date*

## THIRD PARTIES

No liability should be admitted by you, or any offer made to compensate for damage. All communications received should be forwarded to us immediately.

Was any other party involved in the accident?\* Yes No If yes, has any claim been made on you?\* Yes No

If yes, please provide details

Estimate of loss or damage to third party property NZD

Please provide other party's name and contact details

Type of boat and boat name

Please provide brief details of the damage to third party property

## THIRD PARTIES (cont)

If a person, other than the Owner, was in charge of the other boat at the time of the incident, please provide the name and contact details of that person

Do you consider other people were responsible for, or contributed to, the accident?\*

Yes

No

Has anyone admitted that they caused or contributed to the incident?\*

Yes

No

If yes to either of the two questions immediately above, please provide details

Were witnesses present?\*

Yes

No

If yes, please detail names and addresses of witnesses, including all crew, passengers and independent witnesses  
(If further entries are required, please include details in your covering email)

| Name | Email | Address | Location of witness at time of incident |
|------|-------|---------|---|
|      |       |         |   |
|      |       |         |   |
|      |       |         |   |
|      |       |         |   |
|      |       |         |   |
|      |       |         |   |

For collision claims please attach a sketch plan of the incident

## DIRECT CREDITING AUTHORITY

If your claim is accepted and there are payment/s to be made to you, we can pay any amounts directly into your bank account by direct credit. If you would like us to make this direct credit, please provide complete details below. You will be advised if a payment has been made following acceptance of your claim.

| Do you wish to use this facility?*  | Yes | No |
|---|-----|----|
| 1. How often do you visit the library?  |     |    |
| 2. How many books do you borrow from the library each month?  |     |    |
| 3. How many times have you visited the library's website?   |     |    |
| 4. How many times have you used the library's online services?  |     |    |
| 5. How many times have you attended a library event or program?   |     |    |
| 6. How many times have you borrowed a book from the library's collection?   |     |    |
| 7. How many times have you returned a book to the library?  |     |    |
| 8. How many times have you used the library's computer facilities?  |     |    |
| 9. How many times have you used the library's mobile app?   |     |    |
| 10. How many times have you used the library's social media pages?  |     |    |
| 11. How many times have you used the library's email newsletters?   |     |    |
| 12. How many times have you used the library's website to reserve a book?   |     |    |
| 13. How many times have you used the library's website to request a book?   |     |    |
| 14. How many times have you used the library's website to place a hold on a book?                                 |     |    |
| 15. How many times have you used the library's website to renew a book?   |     |    |
| 16. How many times have you used the library's website to track your borrowing history?                           |     |    |
| 17. How many times have you used the library's website to view the current inventory?                             |     |    |
| 18. How many times have you used the library's website to view the upcoming events calendar?                      |     |    |
| 19. How many times have you used the library's website to view the library's hours of operation?                  |     |    |
| 20. How many times have you used the library's website to view the library's contact information?                 |     |    |
| 21. How many times have you used the library's website to view the library's privacy policy?                      |     |    |
| 22. How many times have you used the library's website to view the library's terms of service?                    |     |    |
| 23. How many times have you used the library's website to view the library's mission statement?                   |     |    |
| 24. How many times have you used the library's website to view the library's vision statement?                    |     |    |
| 25. How many times have you used the library's website to view the library's annual report?                       |     |    |
| 26. How many times have you used the library's website to view the library's financial statements?                |     |    |
| 27. How many times have you used the library's website to view the library's board of directors' minutes?         |     |    |
| 28. How many times have you used the library's website to view the library's staff directory?                     |     |    |
| 29. How many times have you used the library's website to view the library's volunteer opportunities?             |     |    |
| 30. How many times have you used the library's website to view the library's job openings?                        |     |    |
| 31. How many times have you used the library's website to view the library's press releases?                      |     |    |
| 32. How many times have you used the library's website to view the library's news stories?                        |     |    |
| 33. How many times have you used the library's website to view the library's blog posts?                          |     |    |
| 34. How many times have you used the library's website to view the library's podcast episodes?                    |     |    |
| 35. How many times have you used the library's website to view the library's video recordings?                    |     |    |
| 36. How many times have you used the library's website to view the library's audio recordings?                    |     |    |
| 37. How many times have you used the library's website to view the library's digital collections?                 |     |    |
| 38. How many times have you used the library's website to view the library's physical collections?                |     |    |
| 39. How many times have you used the library's website to view the library's archival collections?                |     |    |
| 40. How many times have you used the library's website to view the library's rare book collections?               |     |    |
| 41. How many times have you used the library's website to view the library's manuscript collections?              |     |    |
| 42. How many times have you used the library's website to view the library's map collections?                     |     |    |
| 43. How many times have you used the library's website to view the library's photograph collections?              |     |    |
| 44. How many times have you used the library's website to view the library's film collections?                    |     |    |
| 45. How many times have you used the library's website to view the library's television collections?              |     |    |
| 46. How many times have you used the library's website to view the library's music collections?                   |     |    |
| 47. How many times have you used the library's website to view the library's dance collections?                   |     |    |
| 48. How many times have you used the library's website to view the library's theater collections?                 |     |    |
| 49. How many times have you used the library's website to view the library's opera collections?                   |     |    |
| 50. How many times have you used the library's website to view the library's ballet collections?                  |     |    |
| 51. How many times have you used the library's website to view the library's circus collections?                  |     |    |
| 52. How many times have you used the library's website to view the library's puppet collections?                  |     |    |
| 53. How many times have you used the library's website to view the library's marionette collections?              |     |    |
| 54. How many times have you used the library's website to view the library's shadow puppet collections?           |     |    |
| 55. How many times have you used the library's website to view the library's ventriloquist collections?           |     |    |
| 56. How many times have you used the library's website to view the library's clown collections?                   |     |    |
| 57. How many times have you used the library's website to view the library's juggler collections?                 |     |    |
| 58. How many times have you used the library's website to view the library's acrobat collections?                 |     |    |
| 59. How many times have you used the library's website to view the library's tightrope walker collections?        |     |    |
| 60. How many times have you used the library's website to view the library's trapeze artist collections?          |     |    |
| 61. How many times have you used the library's website to view the library's circus ringmaster collections?       |     |    |
| 62. How many times have you used the library's website to view the library's circus clown collections?            |     |    |
| 63. How many times have you used the library's website to view the library's circus juggler collections?          |     |    |
| 64. How many times have you used the library's website to view the library's circus acrobat collections?          |     |    |
| 65. How many times have you used the library's website to view the library's circus tightrope walker collections? |     |    |
| 66. How many times have you used the library's website to view the library's circus trapeze artist collections?   |     |    |
| 67. How many times have you used the library's website to view the library's circus ringmaster collections?       |     |    |
| 68. How many times have you used the library's website to view the library's circus clown collections?            |     |    |
| 69. How many times have you used the library's website to view the library's circus juggler collections?          |     |    |
| 70. How many times have you used the library's website to view the library's circus acrobat collections?          |     |    |
| 71. How many times have you used the library's website to view the library's circus tightrope walker collections? |     |    |
| 72. How many times have you used the library's website to view the library's circus trapeze artist collections?   |     |    |
| 73. How many times have you used the library's website to view the library's circus ringmaster collections?       |     |    |
| 74. How many times have you used the library's website to view the library's circus clown collections?            |     |    |
| 75. How many times have you used the library's website to view the library's circus juggler collections?          |     |    |
| 76. How many times have you used the library's website to view the library's circus acrobat collections?          |     |    |
| 77. How many times have you used the library's website to view the library's circus tightrope walker collections? |     |    |
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| 82. How many times have you used the library's website to view the library's circus acrobat collections?          |     |    |
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| 86. How many times have you used the library's website to view the library's circus clown collections?            |     |    |
| 87. How many times have you used the library's website to view the library's circus juggler collections?          |     |    |
| 88. How many times have you used the library's website to view the library's circus acrobat collections?          |     |    |
| 89. How many times have you used the library's website to view the library's circus tightrope walker collections? |     |    |
| 90. How many times have you used the library's website to view the library's circus trapeze artist collections?   |     |    |
| 91. How many times have you used the library's website to view the library's circus ringmaster collections?       |     |    |
| 92. How many times have you used the library's website to view the library's circus clown collections?            |     |    |
| 93. How many times have you used the library's website to view the library's circus juggler collections?          |     |    |
| 94. How many times have you used the library's website to view the library's circus acrobat collections?          |     | </ |

Account Name

I / We authorise the payment/s to be made into this bank account:

|             |               |                |               |
|-------------|---------------|----------------|---------------|
| <b>Bank</b> | <b>Branch</b> | <b>Account</b> | <b>Suffix</b> |
|-------------|---------------|----------------|---------------|

## IMPORTANT NOTICES AND DECLARATION

The collection of this information is required under the terms of your policy. Failure to provide it may result in your claim being denied.

**Your duty of disclosure:**

- Subject to the rights set out in the Criminal Records (“Clean Slate”) Act 2004, you are under a duty to disclose all material information to Vero Insurance whether the information is asked for or not.
- Material information is information that might influence our decision in regard to consideration of your claim. All information given must be complete and correct.
- If you have any doubt as to whether a fact is material, then it should be disclosed.
- The duty to disclose all material information occurs when you make a claim.
- Failure to disclose all material information may result in Vero Insurance avoiding your insurance policy. This means your policy would be deemed never to have existed and any claims would not be payable.

### Privacy Act 1993:

- This Claim Form collects personal information in order to evaluate your insurance claim.
- The information collected will be held by Vero Insurance, 48 Shortland Street, Auckland.
- Failure to provide any personal information requested by Vero Insurance may result in your insurance claim being declined or not being paid in full.
- You have a right to request access to, and correction of, your personal information, subject to the provisions of the Privacy Act 1993.

**Declaration:**

By completing and submitting this claim form, I/we declare that to the best of my/our knowledge and belief these particulars are complete and correct. I/we have not withheld any information or details of previous claims or any other material fact likely to affect the acceptance of this claim.

I/We:

- a. Agree that any instructions given by you for the repair or removal/disposal of the boat will be taken as being given on my/our behalf
- b. Agree to give any further information that may be required
- c. Understand that you may require personal information before you can evaluate my/our claim
- d. Authorise the disclosure of this personal information regarding this claim to other parties
- e. Authorise the obtaining by you from any other party, personal information about me/us that is, in your view, relevant to this claim
- f. Authorise the obtaining by you from Insurance Claims Register (ICR Ltd), which hold details of claims made by me/us under policies with other insurers, personal information about me/us that is, in your view, relevant to this claim
- g. Authorise you to place details of this claim on the database of ICR Ltd, PO Box 474, Wellington, where it will be retained and be available to other insurance companies to inspect.
- h. Understand that I am/we are entitled to have certain rights of access to and correction of the personal information held by you and ICR Ltd
- i. Are fully authorised to complete and sign this claim form on behalf of the person/s name in the proposal

**Please save this form and email it to your broker and/or [claims@veromarine.co.nz](mailto:claims@veromarine.co.nz)**